

Privacy policy

Rent a Caravan Japan (hereinafter referred as "the Company") strive to respect privacy of customers, pay due concern to personal information, keep it secure and manage it properly.

In case of registering your personal information to the Company, we assume that you have agreed to the Company's private policy.

Your personal information shall be stored safely under strict management.

We consider the information that can identify you such as a name, a home/business address, an e-mail address, etc. as personal information. The same applies hereinafter.

Please read the Chapter9 Personal Information of "the Terms and Conditions for Rental" as well.

<Purpose of Use of Personal Information>

The Company obtains and makes use of personal information for the purpose of introducing products, providing related services and carrying out a questionnaire so as to plan and develop new products and services.

In case of altering the purpose of use or intending to obtain personal information for any purpose not stated in any of the items in Article 35.1 of "the Terms and Conditions for Rental," the Company shall ask for consent in advance.

It is a top priority for the Company to keep personal information of customers safe. The rational measures shall be taken to prevent loss or leakage of personal information of the customers while the Company manages it in the right way.

<Inquiry, Amendment, Deletion and Consultation>

If you need any inquiry, amendment, deletion and consultation as for private information, please let the Company know. We shall respond to you promptly.

<Provision of Information to Third Parties>

The Company shall not disclose, provide or transfer your personal information to third parties except the following occasions:

- (1) If the Company receives disclosure requests/orders from legally binding third party
- (2) If the customer's consent of disclosure is obtained

In such a case, the Company shall supervise the third party so as to treat personal information of customers strictly with care.

Moreover, in the event that the customer requests not to disclose personal information, the Company shall stop providing it to the third party while obeying laws and ordinances.

<Alterations of Privacy Policy>

This privacy policy shall be updated at any time. In the event that the important alterations such as collecting information, the use of it, the way we handle it, is going to be carried out, the notification shall be sent out on the prominent place of the website.

Important alterations of the privacy policy shall be effective from the date when the notification is shown on the website.

These alterations of the privacy policy may affect our use of your personal information we have already collected. If you cannot agree to alterations as to our use of privacy policy, please do not hesitate to contact us for informing us of your intention of deleting your privacy information.