THE OTHER IMPORTANT COST

■Collision Damage Waiver—not included in a rental price

In the event of an accident, this is an optional system that compensates (exempts) the burden of the vehicle compensation waiver (50,000 yen) in the event of an accident on behalf of the customer. This is not insurance.

Please apply as an optional fee **before departure**. Only the first accident will be applied if multiple accidents occur during the same loan period.

CDW subscription fee: ¥1,100 /day (incl.10%TAX)

- · You cannot join or cancel on the way after departure.
- CDW will not be applied if any exemption of Terms and Conditions for Rental is applicable.
- If there is an accident history in the past and the company deems inappropriate, we may refuse to subscribe.
- Even if you subscribe to CDW, you must pay the following "Non-Operation Charge."
- · This is not valid for the foreign drivers with international driving licenses.
- In the event of a 100% negligence of the Renter or the Driver, this is not applicable.

●Non-Operation Charge—not included in a rental price / exclusion from taxation

In the event that the vehicle needs to be repaired or cleaned due to accidents, theft, breakdown, scratches, dents, missing items, moisture, contamination, odor, etc., the Renter or the Driver shall pay as part of the business coverage during that period, regardless of the degree of damage or repair period.

| When returned in a state where it can be driven: | ¥20,000 |
|--|---------|
| When returned in a state where it cannot be driven: | ¥50,000 |

*The Renter or the Driver shall pay ¥50,000 as CARAVANS are listed as a special vehicle in the 'vehicle inspection certificate,'

- Even if you subscribe to "CDW," you must pay "Non-Operation Charge."
- The costs of vehicle transportation such as tow trucks to our designated factory shall be borne by the Renter or the Driver.
- In the event that both of a caravan and a tractor need to be repaired or cleaned, which causes damage to business from the day after return, the Renter or the Driver shall pay "Non-Operation Charge" for each of the two vehicles.

**********CAUTION***** the difference between "can be driven" and "cannot be driven"

"Can be driven" means not only the state that the vehicle can be driven machinery but also "be allowed to drive on the road legally."

In fact, the following conditions are "cannot be driven" even if there are no troubles for the engine, wheels, and tyres, which is generally regarded as "can be driven" machinery.

- · The windshield has been damaged.
- The light cover has been broken and the bulbs have been cracked.
- The side view miller has been broken.

Under these conditions no vehicles shall pass the 'Vehicle Inspection' regulated by national law.

From the moment these conditions occurred to a vehicle, it is regarded as a poorly maintained vehicle, which cannot pass the 'Vehicle Inspection.' Operating a poorly maintained vehicles is **illegal**.

In other words, running is perfect, but it is treated the same as a competition vehicle with "incomplete security equipment."

Competition vehicles must be handled by a loading vehicle.

Therefore, it is deemed to be a legally prohibited vehicle that must be transported by a tow truck or loaded vehicle.

So, such conditions mentioned above are determined "cannot be driven" by law.

It takes time and costs a lot to repair and clean vehicles. Paying your close attention to take vehicles over to the next customers are really appreciated.

• Accidents caused by you damaging property (not persons) ***CAUTION***

The Driver compensates with the Driver's "other car driving danger compensation special agreement." (The company shall not be liable for compensation for such a case.)

You need to **contact the police** (TEL No. **110**) immediately after such an accident in order to apply for your own insurance to compensate the company and obtain an "**Accident certificate**."

has contacted the police

- <in case of <u>TRACTOR ONLY / TRACTOR+CARAVAN</u>>
 You shall be charged either <u>20,000 yen or 50,000 yen</u> as "Non-Operation Charge" depends on the condition of the TRACTOR when returned. You shall be liable for compensation for the repair cost by applying for your own insurance company.
- <in case of <u>CARAVAN ONLY</u>>
 You shall be charged <u>50,000</u> yen as Non-Operation Charge when returned whether you have subscribed to CDW or no.
 You shall be liable for compensation for the repair cost by applying for your own insurance company.

has not contacted the police

In the event that **the Driver has not contacted the police**, the Driver's action **is equivalent to a violation under the Road Traffic Law** with **fines** and **penalties**. **DO CONTACT THE POLICE** if the Driver would like to avoid the worst possibility. In this case, **the Driver shall not be able to apply for the Driver's own insurance company** as the Driver has failed to obtain an "Accident certificate."

• <in case of TRACTOR ONLY>

The Driver shall be charged for the entire repair cost of the TRACTOR without applying for the Driver's own insurance company, then moreover shall be charged either 20,000 yen or 50,000 yen as "Non-Operation Charge" depends on the condition of the TRACTOR when returned.

· <in case of CARAVAN ONLY>

The Driver shall be charged for the entire repair cost of the CARAVAN without applying for the Driver's own insurance company, then moreover shall be charged 50,000 yen as "Non-Operation Charge" when returned.

· <in case of TRACTOR+CARAVAN>

The Driver shall be charged for the entire repair cost of both of the TRACTOR and the CARAVAN without applying for the Driver's own insurance company, then moreover shall be charged either 20,000 yen or 50,000 yen for the TRACTOR depends on the condition of it, and 50,000 yen for the CARAVAN as "Non-Operation Charge" when returned.

Repair costs for CARAVANS can easily exceed hundreds of thousands of yen (even one million yen) due to special vehicles.

Repair costs may be higher than the agreed insurance value of the Driver's vehicle.

For example, a customer's vehicle may have an agreed insurance value of 1.5 million yen and a repair cost of a CARAVAN of 1.8 million yen.

*Even if the Driver has contacted the police and the Driver's insurance company compensates our company, in the event that the agreed insurance value of the Drive's vehicle is **not enough** for compensating the repair costs, **the Driver shall be required to pay the actual expenses by oneself**.

In the event above, when the Driver has contacted the police and the Driver's insurance company compensates for 1.5 million yen, **the Driver has to pay the difference** of 300,000 yen (in this example case) to the company **by oneself**.

On the other hand, when the Driver has **not contacted the police** and therefore the Driver cannot apply to the Driver's insurance company, **the Driver** has to compensate for the company by the whole amount of 1.8 million yen (in this example case) by oneself.

●Illegal parking fine—exclusion from taxation

As described in an Article 18. Measures in Case of Illegal Parking, etc. of the 'Terms and Conditions for Rental,' if the Renter or the Driver parks the Rental Vehicle in violation of the Road Traffic Law during the period of use of the Rental Vehicle, the Renter or the Driver shall appear at the police with jurisdiction over such district and complete the prescribed procedure, and then, pay violation fine for the illegal parking before returning the Rental Vehicle.

In the event that as a proof of that an above procedure has completed, the "Traffic violation notice" together with the "Payment notice and Receipt of a penalty with the receipt date stamp on" are unable to be shown to the Company, the Company shall require the Renter or the Driver to sign a specific document, "Acknowledgement Letter," to effect that the Renter or the Driver admits having illegally parked the Rental Vehicle. At the same time, the Company shall require the Renter or the Driver to pay following amounts ('Illegal Parking Related Expenses') against the Renter or the Driver.

Also, in the event that the Company receives an order for payment of a violation fine for illegal parking on behalf of the Renter or the Driver, and pays such violation fine for illegal parking on behalf of the Renter or the Driver, the Company shall claim the following amounts ('Illegal Parking Related Expenses') against the Renter or the Driver.

'Illegal Parking Related Expenses' are

- (1) Amount equaling the violation fine for illegal parking
- (2) Illegal parking fine separately specified by the Company: ¥25,000 (exclusion from taxation)
- (3) Expenses for searching the Renter or the Driver or for towing, storing, collecting, etc. of the Rental Vehicle

After returning the Rental Vehicle, if the Renter or the Driver has paid to the Company the entire amount of (1), (2) and (3) required by the Company, and the "Traffic violation notice" together with the "Payment notice and Receipt of a penalty with receipt date stamp on" are shown to the Company, the Company shall return to the Renter or the Driver only (1) out of the 'Illegal Parking Related Expenses.' in accordance with Article 18.9.

The Company shall not return (2) and (3) already received to the Renter or the Driver, therefore please bear in mind:

①DO NOT PARK ILLEGALLY! from the beginning, ②COMPLETE THE PAYMENT OF THE PENALTY! BEFORE returning the Rental Vehicle. ※If the Company has not received a notification that payment has been completed within two weeks of the breach, the Company may submit the 'Terms and Conditions for Rental' and 'Acknowledgement Letter' to the Public Safety Commission.

Payment of rental charge

Upon execution of the Rental Agreement, please make payment of the charge (including optional charge) by **PayPal** at least 7 days before the date of the start of renting.

PayPal is a secure payment service in which you can register for a credit card or bank account, then use it to shop and transfer money even between family members using only your ID and password.

Please refer to https://www.paypal.com/jp/webapps/mpp/personal

● Cancellation charge & Penalty—exclusion from taxation

| Cancellation charge | 7 days before departure date (including 7 days before) | No charge |
|------------------------|--|---|
| | 6 to 3 days before departure date | 20% of the rental charge on the price list |
| | 2 days before departure date to the day before | 50% of the rental charge on the price list |
| | on the day of departure | 100% of the rental charge on the price list |

- ●If the Company cancels the reservation or does not execute the Rental Agreement <u>due to its own cause</u>, the Company shall additionally pay <u>a penalty</u> to the Renter <u>the same amount as the cancellation charge</u>.
- No cancellation charge or penalty shall be charged for cancellation on the day of booking.

●Items left behind (lost items)

When returning the Rental Vehicle, make sure that there are no leftovers (lost items).

The Company is not responsible for the storage of left-behind items (lost items) found after leaving the Company.

The Company shall deal with lost items appropriately according to the Lost and Found Law.

Settlement of a Fuel Fee

As described in an Article 25. Settlement of Rental Charge, if the fuel of the Rental Vehicle has not been filled up when returning, the Renter Or the Driver shall pay the fuel fee according to the ["price/L" set by the nearest petrol station from the Sales office on the day of returning the Rental Vehicle] X [for the amount presumed by the Company], and also the handling charge of ¥2,200 including 10% Tax.

★When returning the Rental Vehicle the Receipt of the Petrol station MUST be shown to the Company as proof that the Renter or the Driver has filled the tank up.